

RMS Summary Document

Sample size: 1,002

Fieldwork dates: 26th - 29th January 2018

Methodology: Adults in the UK aged 45-60 interviewed online

Have you ever heard of NHS continuing healthcare?

Note: Please be honest, if you have not heard of it, please select that option.

I have heard of NHS continuing healthcare	31%
I have not heard of NHS continuing healthcare	69%

What is NHS continuing healthcare?

Note: please be honest, if you do not know, please select that option.

Base: Respondents who have heard of NHS continuing healthcare

A scheme to provide free medicinal drugs to people on low incomes	4%
A scheme to provide free meals for old people who cannot look after themselves	1%
A scheme for providing continuing postnatal care for parents with infant children	1%
A scheme where GPs visit you in your home rather than the hospital	7%
A scheme to reduce GP visits by providing websites for day-to-day health concerns, particularly for people with low-risk health problems	10%
A programme for people with mental health problems, including regular support groups and therapy provided in their local area	5%
A scheme providing free healthcare outside of hospital for those with severe and complex medical or nursing care needs	43%
Don't know	30%

Has someone you know closely needed ongoing care outside of hospital as a result of ongoing complex health issues?

Someone I know closely has needed this	34%
No-one I know closely has needed this	66%

Who is the person close to you who needed continuing care outside of hospital? Please select all that apply.

Base: Respondents who know someone closely who have needed ongoing care

My child	6%
My partner	11%
My parent	39%
My sibling	4%
My grandparent	5%
My grandchild	-
An extended family member of mine	18%
A close friend of mine	16%
A colleague of mine	2%
Someone else	8%

Did the person close to you have to personally finance this care?

Base: Respondents who know someone closely who have needed ongoing care

The person close to me had to personally finance the care	29%
The person close to me did not have to personally finance the care	66%
Prefer not to say	5%

Does the person close to you currently personally finance this care?

Base: Respondents who said the person close to them had to finance the care

The person close to me currently personally finances the care	64%
The person close to me does not currently personally finance the care	32%
Prefer not to say	4%

Did personally financing this care affect the person close to you in any of the following ways?

Base: Respondents who said the person close to them had to finance the care

	Did happen	Did not happen	Don't know
They had to spend their savings	71%	22%	7%
They had to sell their house	14%	85%	2%
They had to use pension income	65%	28%	7%

How much does the person close to you currently pay for their care?

Base: Respondents who said the person close to them has to currently finance the care

Under £500 per week	45%
500 - £999 per week	23%
£1,000 or more per week	12%
Don't know	20%

How much has the person close to you paid out in care fees overall?

Base: Respondents who said the person close to them had to finance the care

Under £10,000	29%
£10,000 - £19,999	13%
£20,000 - £49,999	13%
£50,000 or more	9%
Don't know	36%

In some cases the NHS provides free continuing healthcare outside of hospital. This means that one can receive care and support to meet assessed needs due to the severity and complexity of their ongoing care needs.

Has anyone close to you applied for NHS continuing healthcare funding?

Base: Respondents who know someone closely who have needed ongoing care

Someone close to me has applied for this	17%
No-one close to me has applied for this	53%
Don't know	30%

Thinking about the application someone close to you made for NHS continuing healthcare funding, was this application successful?

Base: Respondents who know someone closely who has applied for NHS continuing healthcare funding

The application was successful	63%
The application was unsuccessful	32%
Don't know	5%

Was the person close to you satisfied with the way the assessment for continuing healthcare was carried out?

Base: Respondents who know someone closely who has applied for NHS continuing healthcare funding

Satisfied	57%
Neither satisfied nor dissatisfied	7%
Dissatisfied	26%
Don't know	9%

Was the person close to you satisfied with the outcome of the continuing healthcare assessment?

Base: Respondents who know someone closely who has applied for NHS continuing healthcare funding

Satisfied	54%
Neither satisfied nor dissatisfied	11%
Dissatisfied	28%
Don't know	7%